



For Immediate Release
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South Australia Police Selects Niche RMS to Drive a New Era of Operational Police Records Management

ADELAIDE, AU: South Australia Police (SAPOL) has selected Niche Technology's Records Management System (RMS) to manage its operational police records, the third Australian police service to do so.

Founded in 1838, South Australia Police (SAPOL) was Australia's first centrally organized police service. The oldest police service in Australia and the third oldest organized police service in the world, its jurisdiction covers a vast area of almost one million square kilometres with the majority of the state's population of over 1,500,000 living in the capital city of Adelaide. SAPOL's workforce includes over 5000 police and civilian employees in 14 "Local Service Areas", which are supported by centralized areas called Crime and Operations Support Services that provides specialist expertise and resources.

SAPOL recognized that their legacy mainframe applications would become unsupportable within 10 years and after an exhaustive procurement process identified Niche RMS as the commercial off the shelf (COTS) program with the best potential to replace the majority of their mainframe applications.

The South Australian government approved the expenditure of Aus \$13.3m for Stage One of implementation of the initiative, known as Program Shield, which will roll out Niche RMS functionalities to support SAPOL's Custody Management process and the Serious and Organised Crime (Control) Act (SOCCA).

"We are very pleased to have been selected by South Australia Police to support their systems replacement program," says John James, Niche Business Development Director. "The selection by SAPOL confirms again that Niche RMS is the leading system for large police agencies in the English-speaking world, with nine of the top 25 having chosen RMS to support their core operational policing needs. We look forward to starting the project in October and working towards the go-live in 2013."

The implementation of Niche RMS provides an opportunity for SAPOL's program team to undertake an examination of current business processes and identify opportunities for improvements and efficiencies through business process re-engineering. Program Shield, whilst addressing the components of Stage One, will also set the foundation for future legacy system replacement. SAPOL expects to complete Stage One in late 2013.

Program Shield will provide SAPOL members with a contemporary and agile operational records management system that will assist in operational efficiencies and increased intelligence capability that will further SAPOL's corporate goal of 'Keeping South Australia Safe'. Such is the corporate importance of Program Shield that Deputy Commissioner Gary Burns is heading the Program Board.

ABOUT NICHE TECHNOLOGY AND NICHE RMS

Niche Technology is a privately owned company incorporated in Canada and the UK, specializing in law enforcement software. Niche Records Management System (Niche RMS) is used by more than 75,000 sworn officers worldwide, and current implementation projects will see that number rise to nearly 100,000. The system is being used to create efficiencies and improve performance across a range of operational policing functions. Niche RMS is currently used by over 50% of Canadian police officers; 27% of UK police officers in 12 forces; 20% of Australia's police officers and is now in production use in the US. 8 of the 25 largest police services in the English-speaking world have selected Niche RMS as their core operational police system. For more information, go to www.nicherms.com.

For interviews with Niche Technology and John James, please contact Paul Sullivan of BreakThrough Communications at 1-604-685-4742.