



Police Service of Northern Ireland

BUILDING THE FOUNDATION FOR A NEW ERA OF PEACETIME POLICING IN THE PROVINCE

The Police Service of Northern Ireland (PSNI) polices the six counties of Northern Ireland – an area that includes the city of Belfast – and has a sworn strength of 7,500 officers. Northern Ireland's 1.7 million-strong population is spread over 5,400 square miles. The ongoing transition from the Royal Ulster Constabulary, and the implications of the Patten Report and its 175 recommendations ranging across all aspects of policing, present unique challenges for the new era of peacetime policing in the province.

PSNI AND NICHE RMS

Niche RMS is the PSNI's core operational information system, supporting the service's transition to community-based policing. This single, unified system provides information on people, locations, vehicles and incidents, and supports an intelligence management capability compliant with the principles of the UK National Intelligence Model. PSNI is also using Niche RMS to support the Causeway Project – a program that facilitates information exchange between the criminal justice partners in Northern Ireland, with the goal of increasing efficiencies throughout the criminal justice system and improving service to the public.

THE IMPLEMENTATION PROCESS

The Patten Report of 1999 provided recommendations for the future of policing in Northern Ireland, including the following recommendations in relation to IT:

- Carry out an urgent, independent, and in-depth strategic review of the use of IT in policing.
- Benchmark the PSNI against police services in the rest of the world and devise a properly resourced strategy that places them at the forefront of law enforcement technology within three to five years.
- The strategy should deliver fully integrated technology systems readily accessible to all staff, and should take advantage of the best analytical and communications systems currently available.
- These recommendations required PSNI to identify and implement modern systems that stood the test of international comparison. In 2002, after a worldwide search, PSNI selected Niche RMS as the core operational system to support crime, incident, property, intelligence, custody and case preparation. Implementation began in 2005 with the rollout of Custody. Case preparation rolled out in mid-2007, and all other components followed in 2008.

BUSINESS BENEFITS

- Successful delivery of the requirements of Causeway; information sharing between all the major criminal justice partners.
- Successful rollout of Niche RMS to meet the recommendations of the Patten Report.

ABOUT NICHE TECHNOLOGY AND NICHE RMS

Niche Technology is a privately owned company incorporated in Canada and the UK, specializing in law enforcement software. Niche Records Management System (Niche RMS) is used by more than 75,000 sworn officers worldwide, and current implementation projects will see that number rise to over 100,000. The system is being used to create efficiencies and improve performance across a range of operational policing functions. Niche RMS is currently used by over 50% of Canadian police officers; 27% of UK police officers in 12 forces; 20% of Australia's police officers; and is now in production use in the US. Eight of the 25 largest police services in the English-speaking world have selected Niche RMS as their core operational police system. For more information, go to www.nicherms.com.